

FastReply Chat AI

**From the first question,
a new relationship.**

Availability and prices

The chatbot queries SmartBooking (Hotelnet) and all booking engines interfaced with FastReply, through the configured connection.

A quote, on request

When the guest requests it, the chatbot automatically emails the stay quote.

Stay in touch through the CRM

Leads collected are transferred to FastReply with their own contact record. Conversations can be accessed directly from the CRM.

A solution offered by Infoelba as a white-label service on the Keplero platform.

The virtual assistant for your guests.



Let's talk about your property.

Tell us how you work and what you want to simplify. Together, we assess the products and connections that suit your team.

Request a demo

www.fastreplymail.it/en/
info@fastreplymail.it
+39 366 3076655



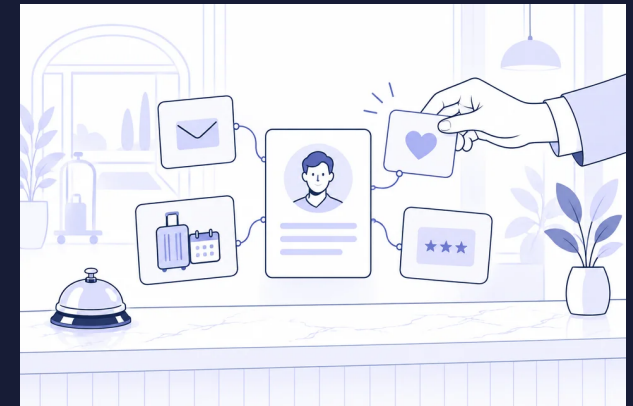
Explore the suite
on our website.

A project by Infoelba s.r.l. Unipersonale



HOSPITALITY SOFTWARE

More time for guests. More value in every relationship.



From offers to loyalty.
A suite to support
your guest relationships.

Make every stay count.

FastReplyMail

Every enquiry deserves a well-crafted reply.



Tailored offers

Templates, personalised text and booking links. Prices and availability depend on the connected booking engine.

Your guest's context

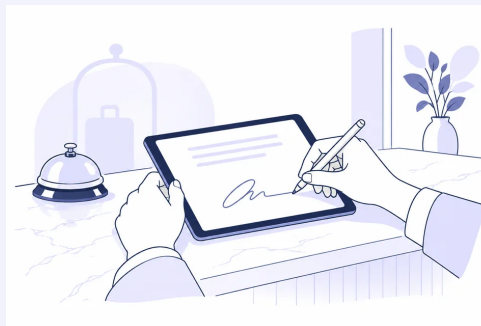
With the CRM component, find contact details, offers, imported stays, messages and consent choices.

A relationship that continues

Offer follow-ups; with the CRM, newsletters and automated communications. Optional AI prepares drafts for review.

CRM, Check-In and AI: optional components.

Signature



Consent and documents, organised.

Collect and store consent in connected check-in and Rewards enrolment flows. On-screen signatures and archived PDFs; the guest's choices guide communications.

FastRewards

**The stay ends.
The relationship continues.**

Create your property's loyalty programme with points, tiers, cards and rewards. With FastReplyMail CRM connected, updates are based on imported bookings.

Connect the welcome to a lasting relationship.

Survey

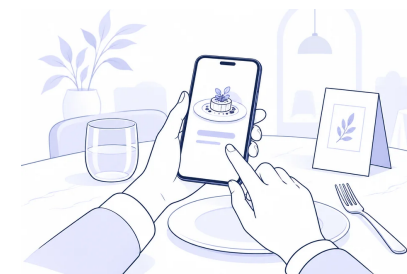
Make every answer count.

Satisfaction surveys, pre-stay questions and questions in email funnels. Answers enrich preferences and tags: use them to filter groups and direct guests to lists through configured rules.

FastMenù

Your menu, within your guests' reach.

Multilingual menus via QR code, with dishes, ingredients and allergens. Table bookings and advance dish selection, also useful for half-board stays.



Products, modules and connections require configuration. Availability and terms are agreed with the team.